1. **Question:** Expressing individuality and institutional cohesion is among the primary objectives for the project. Can TAMU-CC elaborate on how it envisions departments and units to express their individuality?
   **Answer:** We envision a collection of templates and/or modules that will allow each unit to control certain aspects of each page of their site based on their needs while also maintaining brand consistency.

2. **Question:** Will all TAMU-CC websites that are not currently on Cascade CMS be migrated to Cascade as part of this project? Will any of these sites require a look and feel that differs from the future TAMU-CC website look and feel?
   **Answer:** The focus of this project will consist of all sites currently using our Cascade platform. Any site that is externally hosted or using an alternate CMS (i.e. Wordpress, Drupal) will not be included.

3. **Question:** In Section 2.7 under CMS Implementation and Build-Out, could TAMU-CC elaborate on the requirements for each application within the bullet that states: "Accommodate and integrate third party applications..."?
   **Answer:** The attached document, “Single Sign-On Information Sheet – Texas A&M University-Corpus Christi” outlines supported mechanisms for integrating with TAMU-CC’s single sign-on capabilities. In addition, TAMU-CC integrates with a variety of applications such as:
   - Mary & Jeff Bell Library uses Spring Share (https://www.springshare.com/) products such as online chat, Q&A, & knowledgebase
   - TargetX (built on Salesforce) is being built out for Enrollment Management. It includes a UCHAT application that we may use in the future. TargetX also has a kiosk type scheduler that advisors may use and may need to be embedded to facilitate scheduling.
   - TimeTap is a current scheduling system for advisors to make appointments. It is currently built into some pages. See: https://ucoll.tamucc.edu/academic_advising.html
   - Cascade CMS connects to web infrastructure to transmit files via SFTP.
   - TouchNet used to accept payments
   - Laserfiche electronic forms are currently in development and may be integrated into future websites.
4. In Section 2.7 under Web Development, can TAMU-CC elaborate on:
   a. **Question:** the requirements for each form to be developed including to what each form posts to, expectations for integration, etc.?
      **Answer:** TAMU-CC utilizes several forms for gathering data, content, e-commerce and other communications. Most of these forms exist on our server and have been developed using PHP via DreamWeaver. We would like to possibly include a form component inside Cascade that would include database integration that could include administration capabilities. The forms that integrate with the third-party vendor, TouchNet, are specifically used for funds processing (gift donations, etc.). We collect the user information and pass it onto the vendor using an external form that was created outside of Cascade. We would like to possibly house that inside the Cascade CMS.

   b. **Question:** the requirements and scope of the detailed documentation requested by TAMU-CC IT and MarCom?
      **Answer:** With any major change to workflow/site management procedures, it would be helpful to have documentation on how to manage the new platform from a content producer’s prospective. Further technical documentation would be needed for site administrators and programmers.

   c. **Question:** the duration and expectations for support and troubleshooting once the site is fully deployed?
      **Answer:** We are willing to discuss the options for this at the appropriate time but envision no less than 6 months or more than 18 months after site launch for our Web Communications team in the Marketing & Communications office to be able to reach out for support and consultation as needed.

5. **Question:** In Section 2.7 under Content and Migration Work, can TAMU-CC clarify what role, if any, the selected vendor will have in creating and/or editing content and media assets for the new site? We typically produce the content for the top-level pages (home page and for each interior page design presented as the full set of designs). Additional content can be provided as well as needed.
   **Answer:** TAMU-CC has a full staff of content producers that are available to produce new content. We are interested in consultation related to best practices/content recommendations.

6. **Question:** Where is the current site hosted? Where will the new site be hosted?
   **Answer:** The current TAMU-CC homepage is hosted on a virtual cluster that is made up of eight Linux servers. There are currently four servers at our TAMU-CC site and four servers at the TAMU-SA data center. F5 load balancers are being utilized for the web services infrastructure and all sites will continue to be hosted on this highly available cluster.

7. **Question:** Can you please confirm if TAMU-CC intends to continue to Cascade Content Management System for its website or it is open to other CMS such as WordPress or Drupal?
   **Answer:** To help lessen the impact of this major change to our university online presence, we feel that remaining on our current platform makes the most sense. Therefore, we will continue our relationship with Hannon Hill and Cascade.

This document and attachments shall be attached to and become a part of the contract documents for this project. This addendum shall be signed for acknowledgement that you have received Addendum #1 and shall be returned with your proposal.

**COMPANY NAME:**

**STREET ADDRESS:**

**CITY/STATE:**

**TELEPHONE AND FAX:**

**SIGNATURE:** ___________________________ DATE: ___________________________
Texas A&M University-Corpus Christi maintains logon credentials for its faculty, staff, and students to use for accessing a variety of services and applications across its campuses. TAMU-CC uses Central Authentication Service (CAS) for application single sign-on (SSO), Shibboleth for federated authentication such as the InCommon and Texas A&M Federations, ADFS, and LDAP (Lightweight Directory Access Protocol). All new systems, whether locally installed or hosted at a third-party site, must be integrated into TAMU-CC’s authentication and authorization infrastructure.

This information sheet outlines the single sign-on authentication services supported by the Information Technology department at Texas A&M University-Corpus Christi. All requests to have systems/applications tied to these authentication services must be submitted by placing a service request through the IT Help Desk. The IT Help Desk can be contacted at 361-825-2692 or an e-mail can be sent to ITRequests@tamucc.edu.

**Central Authentication Service (CAS)**
- Available for all TAMUCC users
- Currently on version 4.2.2
- Login URL: https://login.tamucc.edu/cas/login
- Validate URL:
  - CAS 2.0 Protocol - https://login.tamucc.edu/cas/serviceValidate
  - CAS 3.0 Protocol - https://login.tamucc.edu/cas/p3/serviceValidate
- Logout URL: https://login.tamucc.edu/cas/logout
- We will need the URL and name of the application to be added

**Active Directory Federation Services (ADFS)**
- Available for all TAMUCC users
- Currently on version 4.0
- Supports SAML 2.0 and OAUTH2
- We will need the metadata URL or ASMX file

**Shibboleth**
- Available for all TAMUCC users
- Currently on version 3.2.1
- Our IDP Entity ID is: https://idp.tamucc.edu/idp/shibboleth
- TAMUCC is a member of the following federations:
  - TAMUFederation – http://infrastructure.tamu.edu/auth/TAMUFederation
  - InCommon Federation – https://incommon.org/federation